

Smart Living Lab – Print server and file server migration

As the print server as well as the file server have been migrated, you must follow this procedure to continue using the printers and network drives in the SLL. For macOS support, please refer to the *SLL - Getting Started Windows_macOS* guide on <https://support.smartlivinglab.ch/docs/>

If you are from EPFL, please restart your computer twice before configuring the new share and printers. Your IT administrator has made some changes on your devices that require these two restarts.

Version	Date	Description
1.0	15.12.2022	Initial version
1.1	10.01.2023	Corrected typos and links
1.2	11.01.2023	Corrected printer driver links
1.3	12.01.2023	Simplified procedure for EPFL computers

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1 Credentials format

Depending on the school you belong to, you will have a different username format.

For **HEIA** users, this is the same username and password you use at HEIA.

For **EPFL** users, your username is the one you have at EPFL. For the password, it is **not** the password you use at EPFL (gaspar). It is the one you were given when you arrived at SLL or that you changed afterwards.

For users from the **University of Fribourg**, your username and password are the ones you were given when you arrived at the SLL. You may have changed your password at a later date.

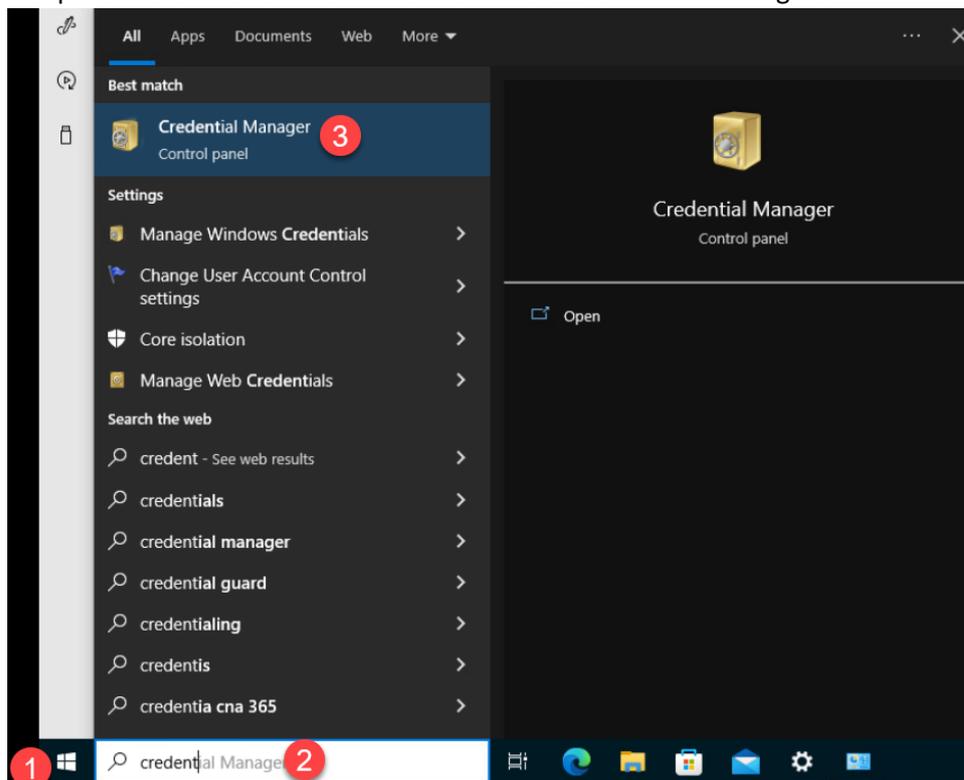
If you have forgotten your password, you can reset it at the following address:
<https://support.smartlivinglab.ch/>

HEIA users must change their password at <https://aai-service.hes-so.ch/pwm/private/login>

1.1 Save credentials on Windows

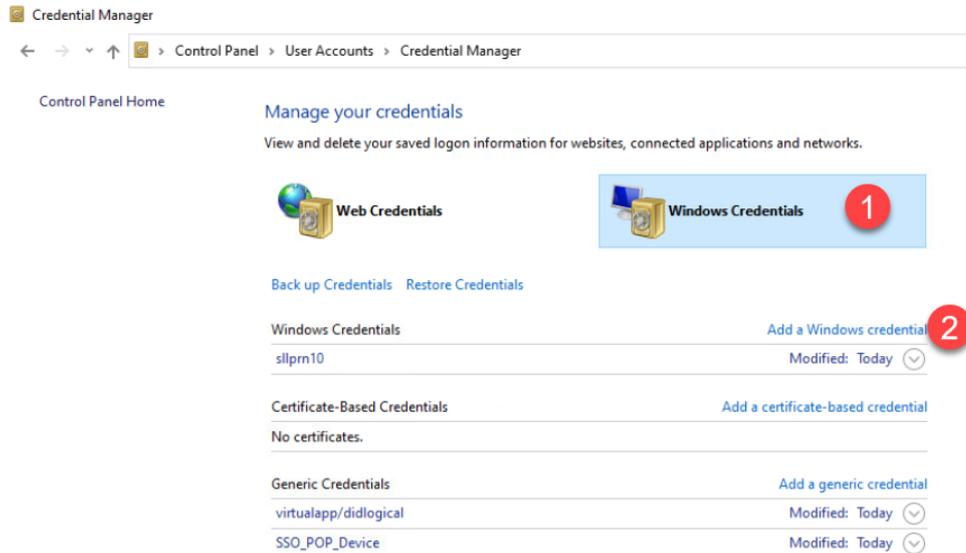
To save your credentials on Windows, follow this procedure:

1. Open the Windows start menu and look for “Credential Manager”:

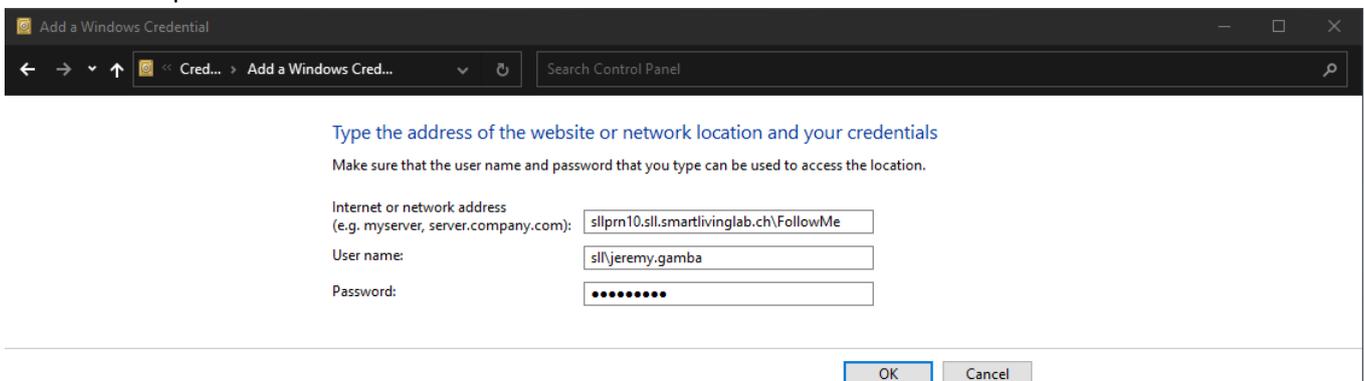


IT Service

- Click on “Windows Credentials” and then on “Add a Windows credential”:



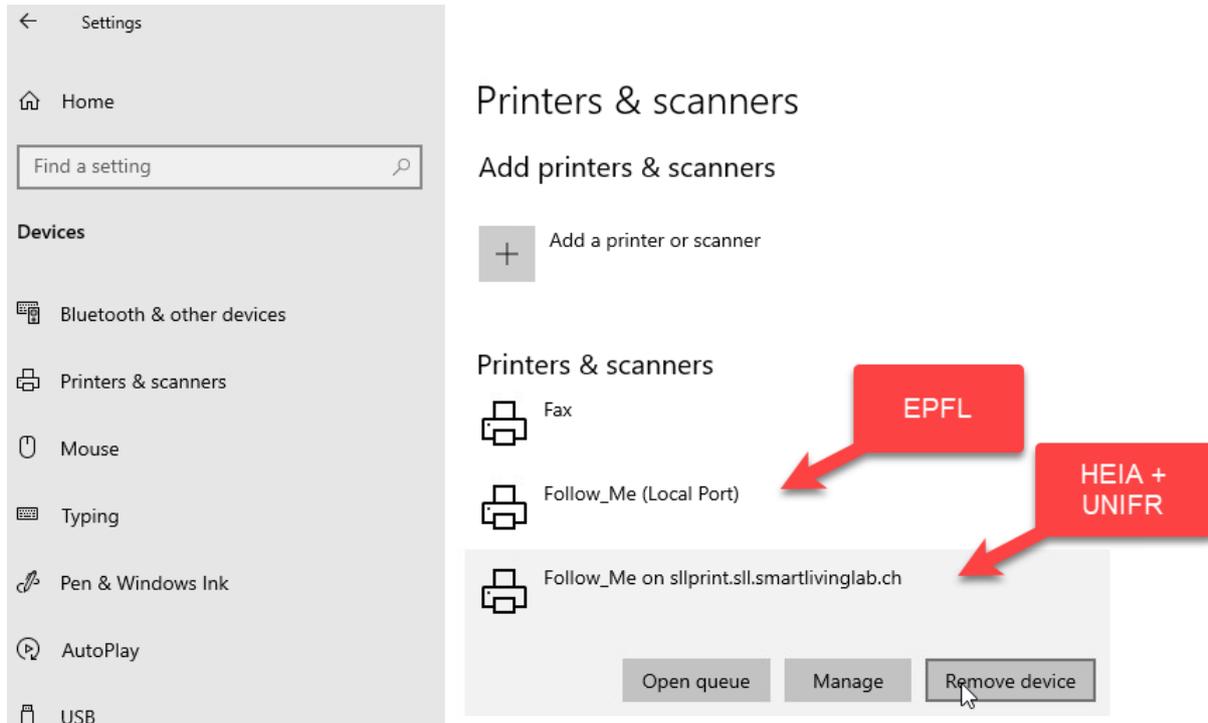
- In the “Internet or ...” field enter **slprn10.smartlivinglab.ch\FollowMe**, in the “User name” field enter **sl\yourUsername** and finally in the “Password” field enter your password and press ok:



- Repeat this operation but this time use **slfs10.sll.smartlivinglab.ch** in the address field.
- If you have other entries for slfs01 or slprint, you can delete them as they are not in use anymore.

2 Delete the old printer

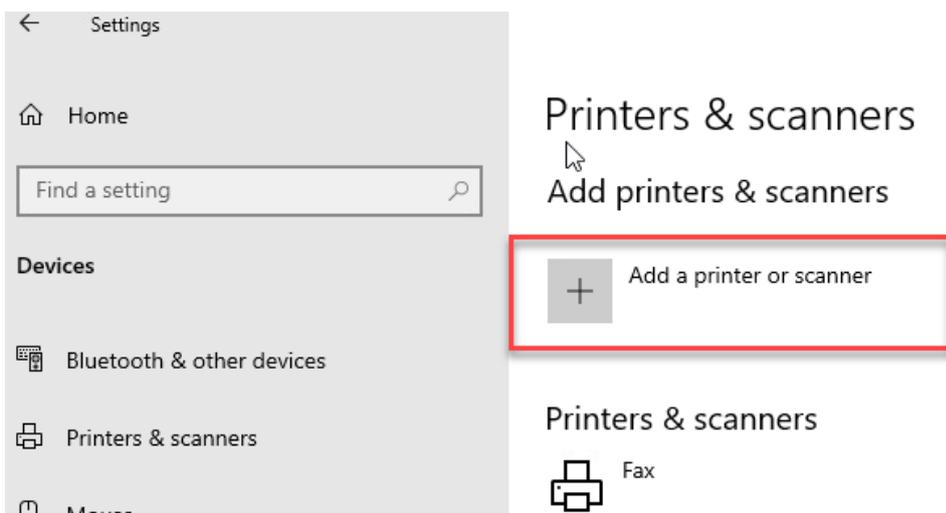
In the Windows settings, remove the printer sllprint by selecting the printer and clicking “Remove device”:



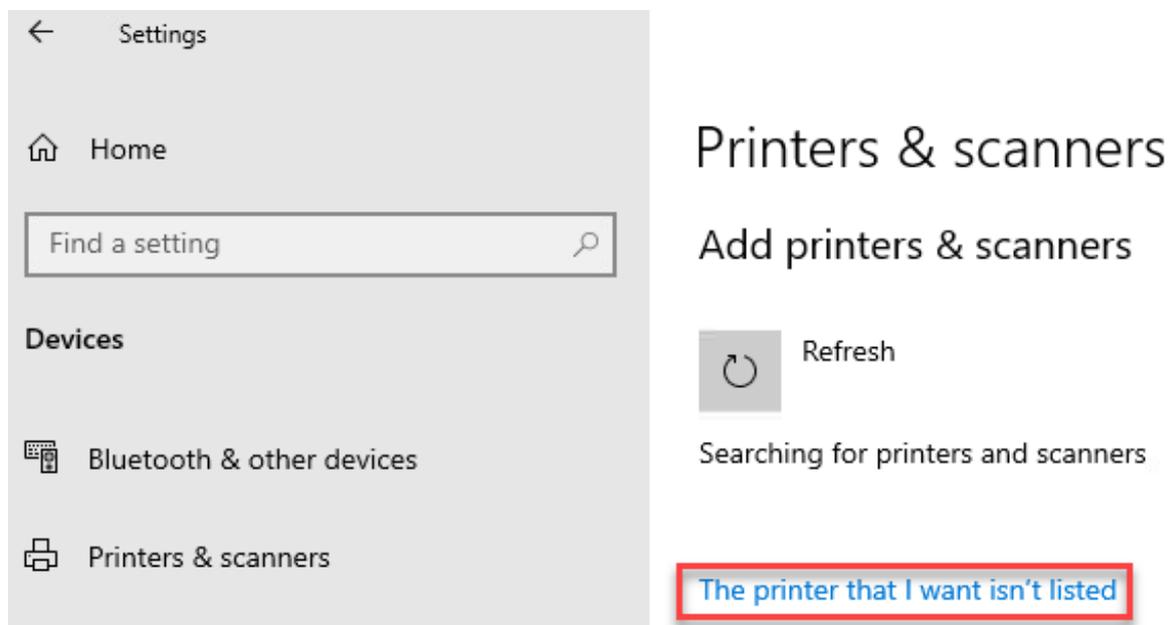
3 Add the new printer

After completing section 2, you can now add the new printer.

Click on “Add a printer or scanner”:



Wait a few seconds and then click on “The printer that I want isn’t listed”:



IT Service

Enter the printer address:

← Add Printer

Find a printer by other options

My printer is a little older. Help me find it.

Select a shared printer by name

Browse...

Example: \\computername\printername or
http://computername/printers/printername/.printer

Add a printer using an IP address or hostname

Add a Bluetooth, wireless or network discoverable printer

Add a local printer or network printer with manual settings

Next Cancel

If prompted, enter your sll credentials:

Connect to sllprn10.sll.smartlivinglab.ch

Connecting to sllprn10.sll.smartlivinglab.ch

User name: sll\surname.name

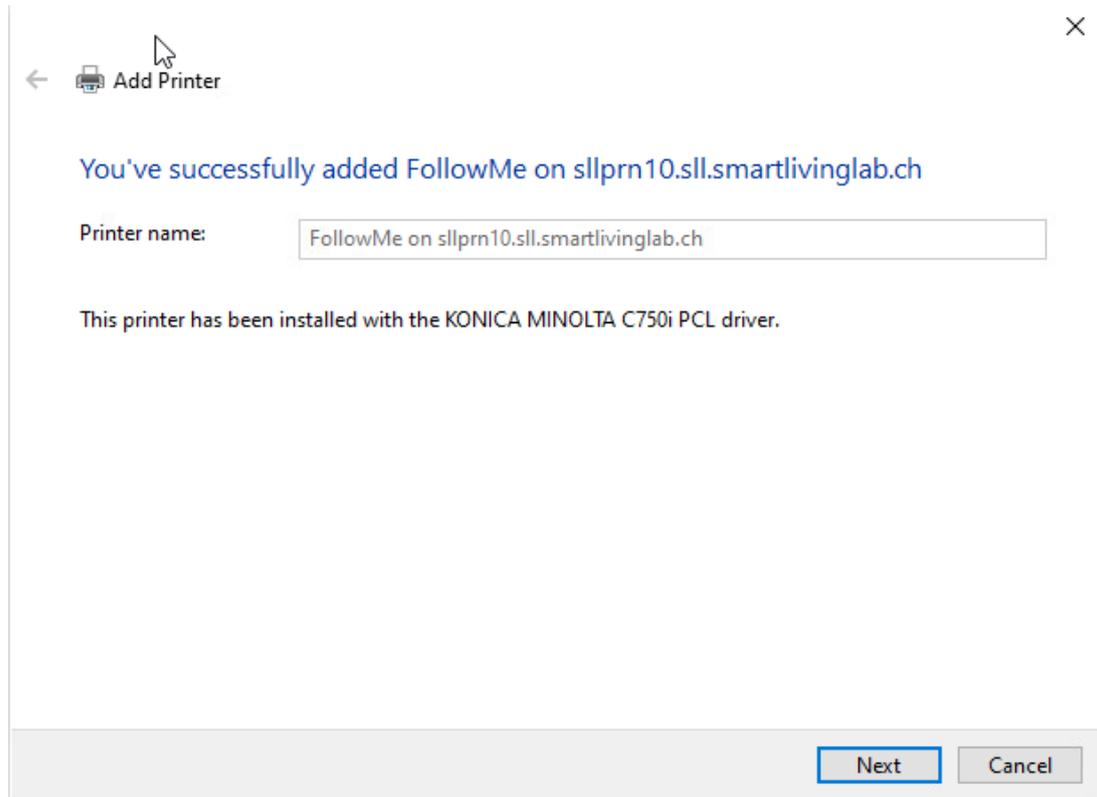
Password:

Remember my password

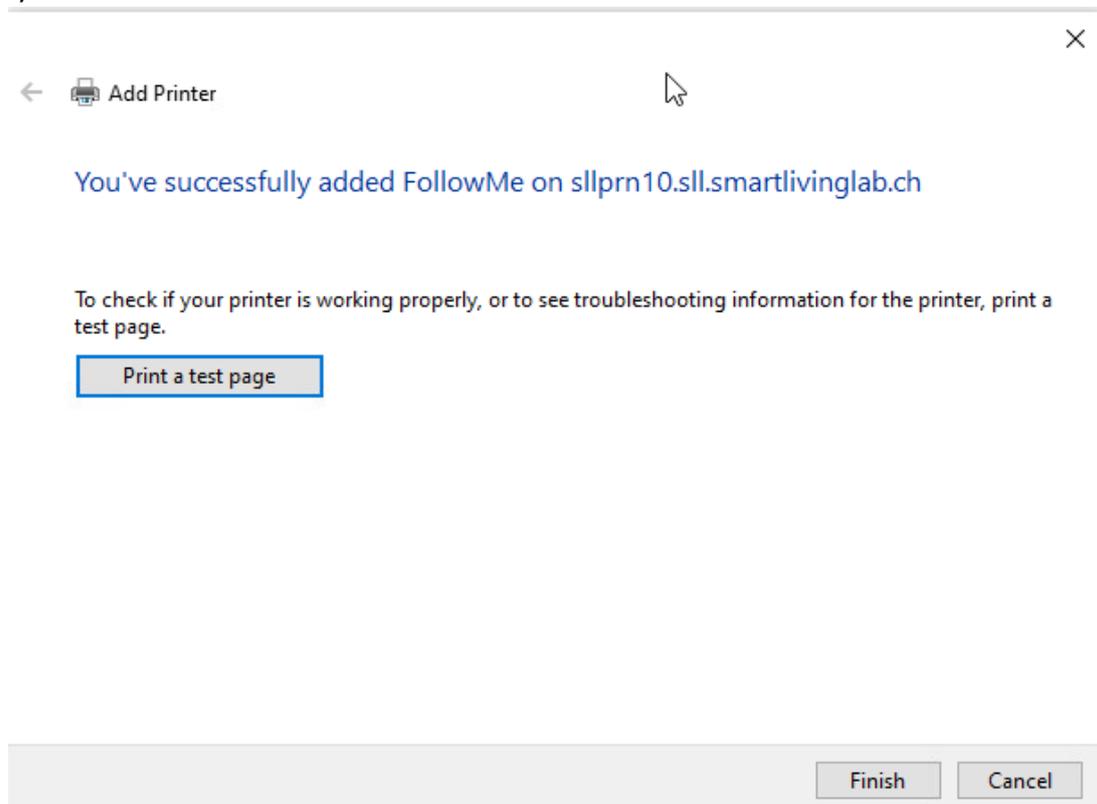
OK Cancel

IT Service

Click then on “Next”:

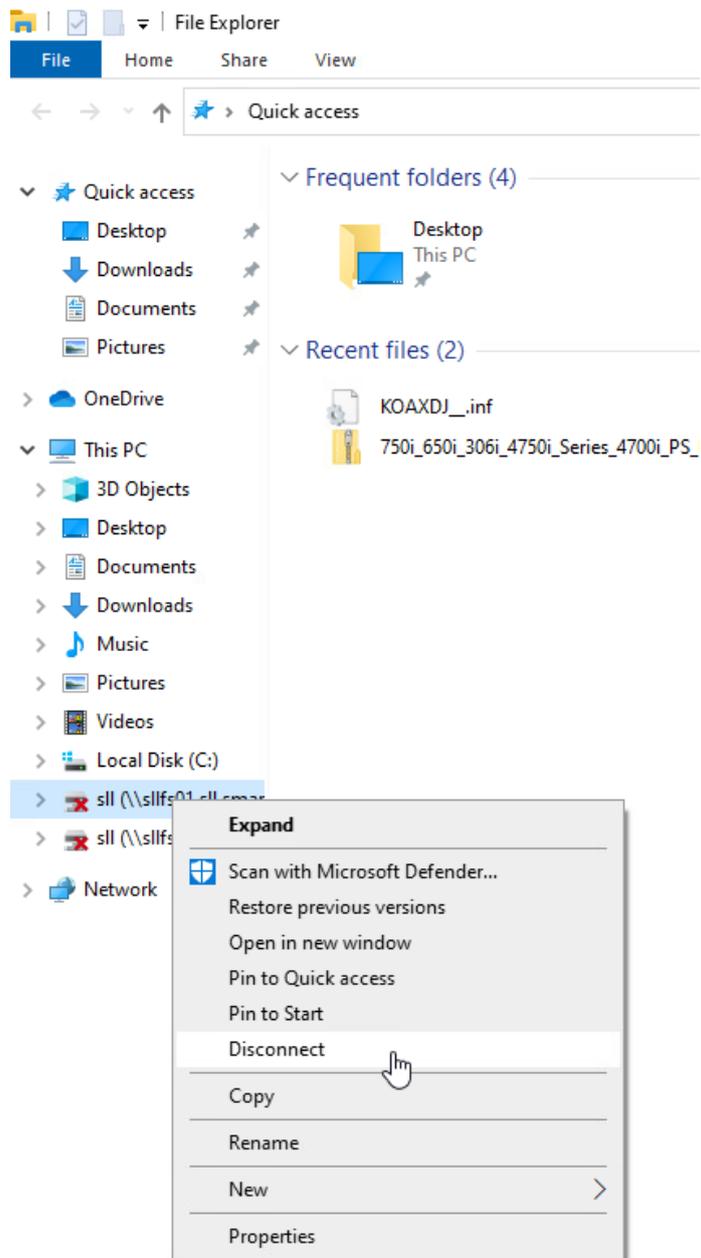


Finally click on “Finish”:



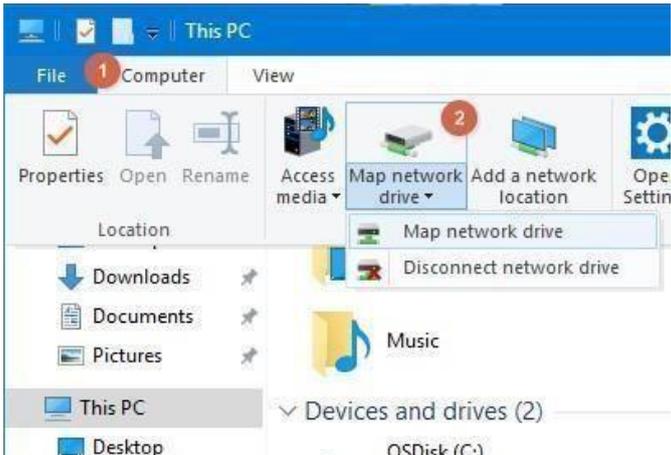
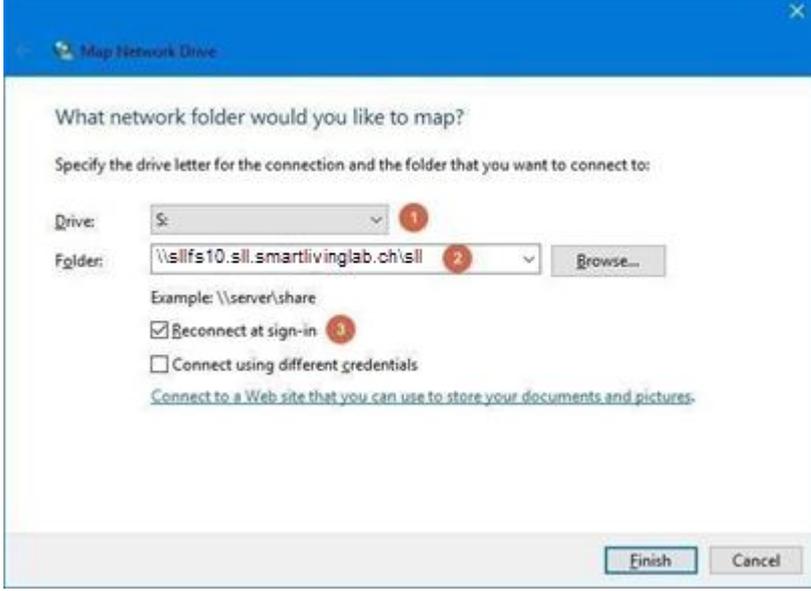
4 Delete the old network drive

In your file explorer, right click on your current network drive (the one that contains “slfs01” in its name) and select “disconnect”:



5 Add the new network drive

To add the new network drive, follow this procedure:

<p>To connect the S: network drive of SmartLivingLab, open the file explorer and click on “Computer” and then “Map network drive”.</p>	 <p>The screenshot shows the Windows File Explorer interface for 'This PC'. The 'Computer' tab is selected in the ribbon, and the 'Map network drive' button is highlighted with a red circle '2'. A red circle '1' is placed over the 'Computer' tab. The 'Devices and drives' section shows 'OSDisk (C:)'. The left sidebar shows 'Downloads', 'Documents', 'Pictures', 'This PC', and 'Desktop'.</p>
<p>Choose the drive S: and set the following folder: \\sllfs10.sll.smartlivinglab.ch\sll Make sure to check the “Reconnect at sign-in” box. Click on “Finish”.</p>	 <p>The screenshot shows the 'Map Network Drive' dialog box. It asks 'What network folder would you like to map?'. The 'Specify the drive letter for the connection and the folder that you want to connect to:' section has 'Drive' set to 'S:' (marked with a red circle '1') and 'Folder' set to '\\sllfs10.sll.smartlivinglab.ch\sll' (marked with a red circle '2'). The 'Reconnect at sign-in' checkbox is checked (marked with a red circle '3'). There are 'Finish' and 'Cancel' buttons at the bottom.</p>

IT Service

Enter your username with the following format: **sll\username** Then type in your password.

You can check the “Remember my credentials” box to avoid having to reenter your password next time.

You should have received a welcome email containing your username and your password.

Finally, click on “OK”. The drive S: is now mapped.

